



*Commitment to  
Excellence*

# 2018 ANNUAL REPORT





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*As Chief of the Goodyear Police Department it gives me a great sense of pride to know that our members are intentional in their delivery of excellence as they serve our community.*

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# Message from the Chief

Each year it is with great pleasure and anticipation that I present the Goodyear Police Department's Annual Report. This report is a tool we use to provide vital information about the department to the community. The 2018 Annual Report is full of updates on our police department's programs, progress, staffing, building projects and budget.

The dedicated men and women of the Goodyear Police Department are the reason we are a model agency among the law enforcement community. I am proud that this organization leads our profession with integrity and continues to provide exceptional service to the community we serve.

Community policing, transparency and advanced training continue to be top priorities for the department. We train on a continual basis to meet the ever changing needs and dynamics of the community.

Some of the major accomplishments we have achieved this past year include:

- Expansion of our Neighborhood Enforcement Team (NET) to investigate specific types of crimes and increase law enforcement visibility in neighborhoods;
- Creation of our new Homeless Outreach Team (HOT) to handle an increasing case load involving homeless persons and mental health related calls for service;
- Beginning of the scoping and design for the phase two expansion of our Police Operations Building;
- Production and release of an agency-wide music video that was featured on YouTube as part of the nationwide Lip Sync Challenge.

The Goodyear Police Department continues to keep the core values of the city; Adaptability, Empathy, Optimism, Innovation, Integrity and Initiative, at the forefront of our vision. Working together with the rest of the city of Goodyear on these core values, keeps the organization in sync with the city's overall strategic plan.

As Chief of the Goodyear Police Department it gives me a great sense of pride to know that our members are intentional in their delivery of excellence as they serve our community. I receive countless emails and messages from community members expressing their gratitude for the protection our officers provide. They are always complementary of the professionalism displayed on a daily basis. I am proud to serve beside such a fine group of exceptional individuals.

**Jerry Geier**, Chief of Police



total acres  
**122,369**

total square miles  
**191.2**

population  
**84,659\***

total housing units  
**30,197**

median home value  
**\$237,319**

median household  
income  
**\$73,831**

\*Sources: Sites USA-8/2017; Population  
Estimates: Arizona Office of Economic  
Opportunity, July 1, 2018

# Goodyear at a Glance

It's no surprise that Goodyear is one of the fastest growing cities in the country. We enjoy 300+ days of sunshine a year, affordable housing, a low cost of doing business, and excellent access to planes, trains and automobiles. Goodyear offers great opportunities for families and businesses to achieve their full potential.

The most recent Citizen Satisfaction Survey (2018) reveals that 96 percent of residents feel safe in their neighborhood and 95 percent said Goodyear is an excellent or good place to live.

- |                                    |                                   |
|------------------------------------|-----------------------------------|
| 572 full-time authorized positions | 850+ city volunteers              |
| 150 police personnel (110 sworn)   | 904 miles of roadways             |
| 109 fire personnel (92 sworn)      | 18 city parks; 56 miles of trails |

Data for fiscal year 2018

## POPULATION BY AGE



Source: U.S. Census Bureau,  
OnTheMap Application

## CORE VALUES

The city's core values are at the heart of the organization's culture, and are fundamental to answering the questions of "Who We Are" and "What We Do." They also set the tone for the mission established by the department, and the duty of law enforcement personnel to conduct themselves both on and off duty in a manner that reflects high ethical standards consistent with the values established by the agency and the community we serve.

**Who we are**

### Empathy

*Be respectful, kind and aware*

### Optimism

*Be hopeful, resilient and positive*

### Integrity

*Be consistent, trustworthy and transparent*

**What we do**

### Innovation

*Be resourceful, progressive and curious*

### Adaptability

*Be a champion, purposeful and connected*

### Initiative

*Be a leader, proactive and a problem solver*



## Mayor and Council

(left to right): Joe Pizzillo, Vice Mayor Wally Campbell, Bill Stipp, Mayor Georgia Lord, Sheri Lauritano, Laura Kaino and Brannon Hampton.

### City Strategic Plan

The city's strategic direction is carried out in day-to-day operations by each department. To this end, the Police Department has a Strategic Plan that serves as a long-term blueprint to follow and communicate progress to stakeholders. The department also aligns itself with and models the city's core values as part of an overall culture of having a highly engaged and effective workforce.

**Fiscal and Resource Management** Maintaining a long-term view, we manage our fiscal, human, and physical resources in an efficient and effective manner. This effort is aligned across the organization with an emphasis on transparency. The city's business practices will be efficient, business friendly, and ensure exceptional customer service to all stakeholders and citizens.

**Economic Vitality** We will continue to ensure the prosperity of our community by increasing the growth of our economy through diversity of industry, business investment, quality job creation, education, and tourism. To support this growing economy, we will invest in transportation and infrastructure and seek high quality retail and entertainment opportunities.

**Sense of Community** The city will cultivate a sense of pride through programs, gathering places, and events where the community can come together to participate in opportunities of learning and recreation. We will continue to make Goodyear residents feel connected to their city government through community engagement, outstanding customer service, and clear, accessible communication.

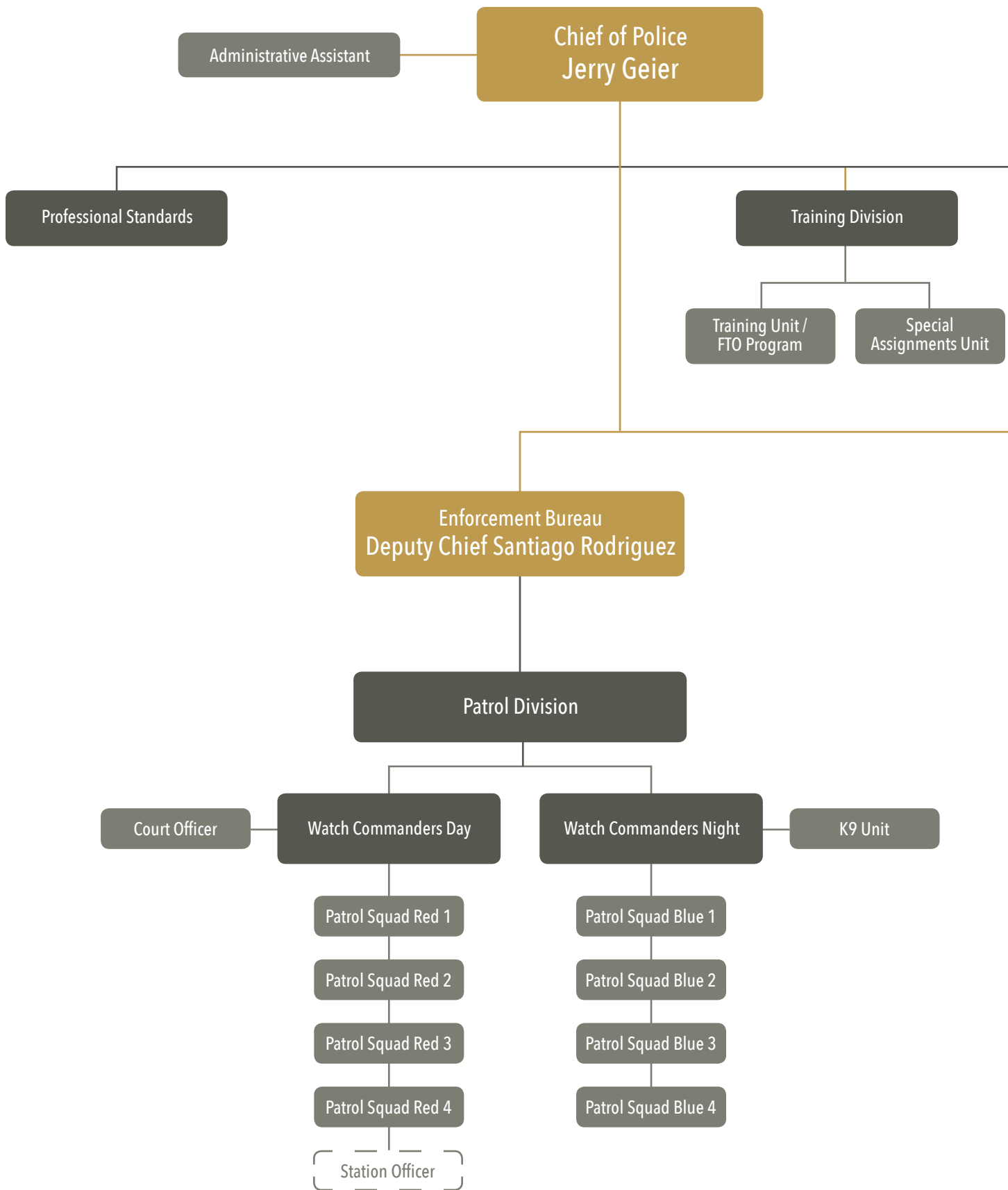
**Quality of Life** We will continue to make Goodyear a place to live, work, and play that provides diverse activities and amenities in a safe and well-maintained environment, while supporting the arts and promoting the health and wellness of our community.



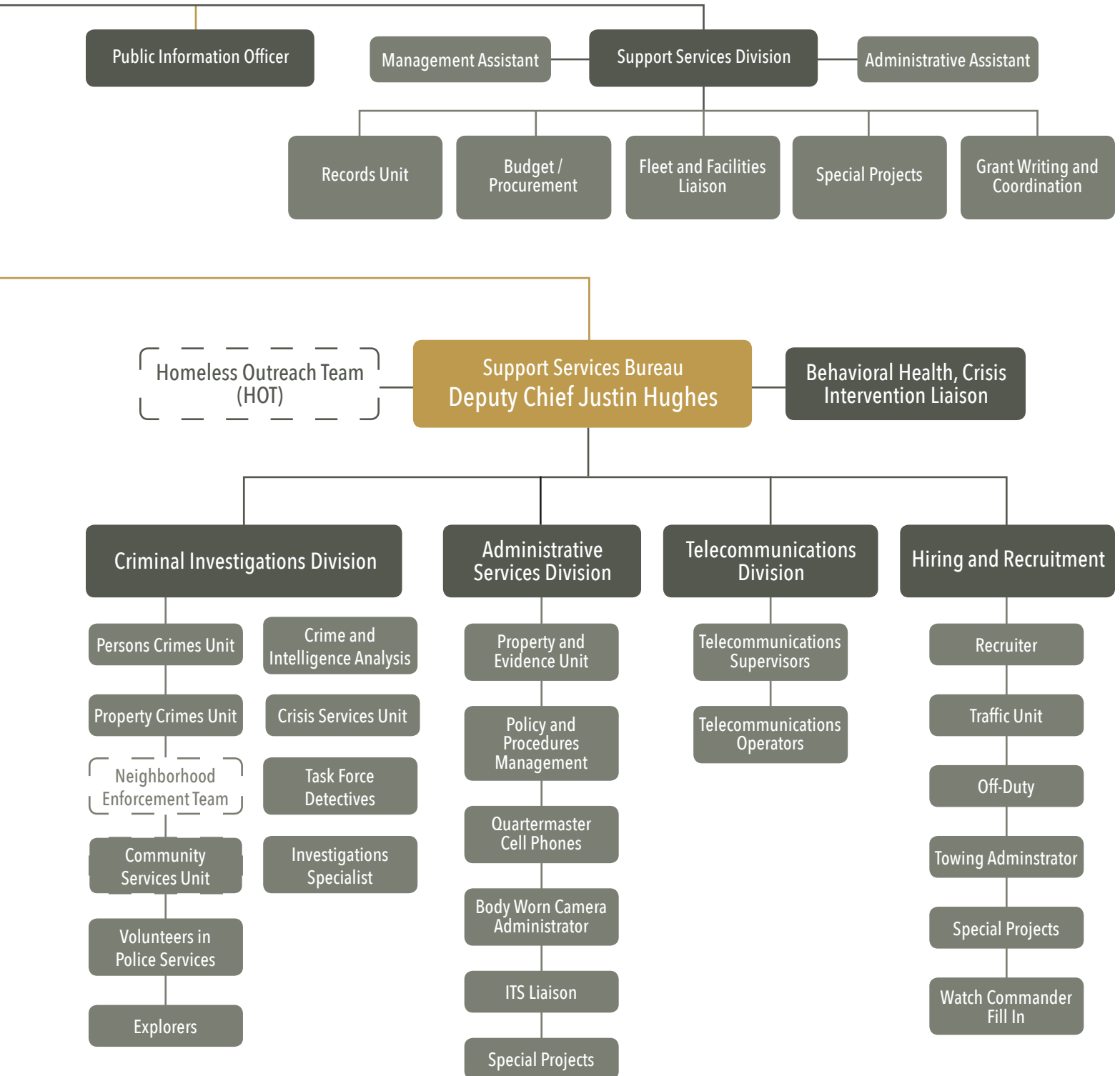


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Dashed line indicates temporary assignment.



Organization chart is current as of January 4, 2019



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*The Office of the Chief creates a vision of the desired future state of the department and ensures that the department's mission is accomplished.*

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# Office of the Chief

Chief of Police, Jerry Geier, is the final authority in all matters of department policy, operations, and discipline. The Chief of Police provides leadership and administration of police-related services and is accountable to the executive management of the city.

The office ensures:

- Enforcement of all laws and city ordinances, prevention of crime and protection of life and property;
- Development of department strategic goals and objectives;
- Organizational management of all plans, activities and departmental functions;
- Coordination of the city's law enforcement activities with other law enforcement agencies and city administrative staff;
- Development and management of department planning documents, policies, procedures, directives, and general orders;
- Timely and accurate preparation and administration of the Police Department's operating budget and development of strategies that will ensure fiscal responsibility in carrying out effective law enforcement/policing programs.



*Chief Geier, Sgt. Webster, Sgt. Busse (Avondale PD) and Sgt. Weeks (Buckeye PD) at the Building Blocks to Great Schools summit.*



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*To achieve our mission,  
measurement of progress is critical.*

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**5**  
SECONDS  
AVERAGE

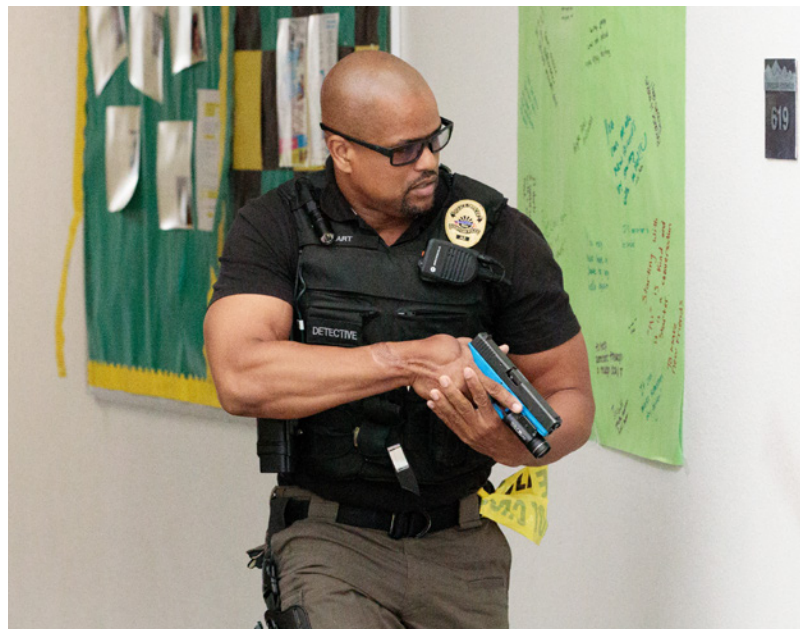
Dispatch answer time  
for 911 calls

Officer response time  
for Priority 1 calls

**3:37**  
MINUTES  
AVERAGE

Average monthly call  
volume for 2018

**9,462**





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*The department thoroughly investigates all complaints reported by citizens. Over **90%** are resolved by means of public education.*

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# Professional Standards

The Professional Standards Unit (PSU) operates directly under the authority of the Chief of Police. Its goal is to ensure that the integrity of the department is maintained through a fair, thorough and timely system of internal investigations that are conducted in accordance with accepted department and city policies and procedures.

Police departments commonly receive both complaints and compliments from citizens about their employees. Most complaints are handled by means of a public education process where the department provides insight into the rationale behind officer actions and takes advantage of all opportunities to resolve citizen issues at the lowest level through dialog. Some of these complaints are handled as inquiries only, where additional details are gathered about the alleged misconduct in order to determine whether the assertions require a full Administrative Investigation. Overall, the number of investigations is on par with the prior year, which may be due to increased officer professionalism, improved officer training, and the establishment of the body worn camera program.

PSU investigated 173 complaints against employees in 2018. Only 13 incidents resulted in a full Administrative Investigation, compared to 14 in the prior year. PSU also investigated a total of 19 vehicle accidents in 2018, down from 29 in 2017. While this is a positive trend, many of the incidents were preventable due to factors such as unsafe vehicle backing and vehicle movement. The main cause of preventable accidents is due to inattention or distracted driving, representing a continued training opportunity for the department.

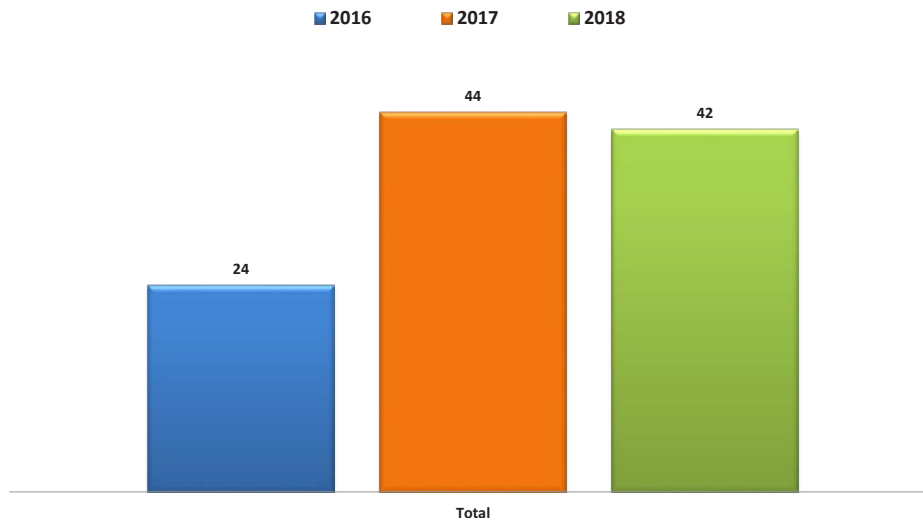


**Sgt. Jason Bayer**, Professional Standards



Use of force incidents saw a comparable trend to the previous year. PSU reviewed 42 total incidents in 2018, which included canine use of force. This number was down from 44 incidents in 2017. These types of events can be attributed to suspects raising their level of aggressiveness and resistance towards officers, sometimes requiring multiple officers to subdue them and/or multiple methods needed to resolve a single incident. Canine use of force is often tied to an increased number of high risk deployments involving violent crimes, and criminal apprehensions where the canine is used to minimize risk to officers.

### Use of Force Three Year Trend: Breakdown by Incident



As shown through the FBI's Uniform Crime Reporting (UCR) Program chart, several categories of violent crime have increased over the previous year. The Goodyear Police Department continues to monitor trends by crime type in order to respond with the appropriate resources as part of its strategic goal of creating a secure, well-regulated, well-maintained community.



## Data Indicators Uniform Crime Reporting (UCR)

UCR Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD	Avg/Month	2018
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	Arson
Homicide	0	0	0	1	1	1	1	0	0	0	0	0	4	0.33	Homicide
Rape	0	2	2	1	2	3	3	1	3	7	4	5	33	2.75	Rape
Robbery	1	1	6	2	3	3	3	2	2	3	2	5	33	2.75	Robbery
Aggravated Assault	9	8	14	9	18	2	14	14	11	14	10	10	133	11.08	Aggravated Assault
Burglary	25	39	19	28	37	25	32	36	30	26	18	43	358	29.83	Burglary
Theft	120	136	133	136	168	142	117	133	128	133	140	132	1,618	134.83	Theft
Vehicle Thefts	7	3	7	15	5	6	11	10	4	12	11	7	98	8.17	Vehicle Thefts
<b>Total Part 1 Crime 2018</b>	<b>162</b>	<b>189</b>	<b>181</b>	<b>192</b>	<b>234</b>	<b>182</b>	<b>178</b>	<b>196</b>	<b>178</b>	<b>195</b>	<b>185</b>	<b>202</b>	<b>2,274</b>		<b>Total Part 1 Crime</b>
UCR Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD	Avg/Month	2017
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	Arson
Homicide	0	1	0	0	1	0	0	0	0	0	0	0	2	0.17	Homicide
Rape	2	3	1	3	1	2	1	2	5	2	3	2	27	2.25	Rape
Robbery	4	2	4	2	0	1	4	1	2	3	4	1	28	2.33	Robbery
Aggravated Assault	12	23	7	15	21	7	13	18	10	15	14	6	161	13.42	Aggravated Assault
Burglary	38	17	24	21	24	41	39	30	24	24	18	46	346	28.83	Burglary
Theft	146	129	175	132	185	136	188	165	150	156	120	139	1,821	151.75	Theft
Vehicle Thefts	12	10	9	4	10	10	17	13	14	8	7	5	119	9.92	Vehicle Thefts
<b>Total Part 1 Crime 2017</b>	<b>214</b>	<b>185</b>	<b>220</b>	<b>177</b>	<b>242</b>	<b>197</b>	<b>262</b>	<b>229</b>	<b>205</b>	<b>208</b>	<b>166</b>	<b>199</b>	<b>2,504</b>		<b>Total Part 1 Crime</b>

Monthly  
Average  
Up from  
2017

Monthly  
Average  
Down from  
2017



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*Through public events and social channels, the goal is to increase public awareness about law enforcement.*

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# Public Information Office

Public Information Officer (PIO) Lisa Berry reports directly to the Chief of Police and responds to crisis incidents, reporting updates to the community through local news media as well as department social media platforms. The PIO also works to highlight the positive accomplishments of the department by pitching good news stories to the local media, securing news coverage on the vast majority of stories pitched.

The Public Information Office brings the police department's own breaking news to the community through social media. By following the Goodyear Police Department's Facebook and Twitter pages, as well as Nextdoor.com, the community can join the thousands of other followers who are kept informed of current incidents, events, injury and crime prevention tips, as well as fun department highlights, accomplishments and awards.

AN  
INCREASE OF  
**4,600** Facebook 'Likes'  
in the last year

Lisa Berry acts as the manager of the **Lids on Kids Bike Helmet program** that is taught in five elementary schools throughout the city of Goodyear. In addition to the in-classroom education component, the program elicits the help of School Resource Officers to collect data on helmet usage by school age children who ride bikes, scooters and skateboards to school. The PIO also partners with other city departments, community leaders, businesses and schools to keep on top of the needs of the community.

Her work also includes presenting to groups, emceeding large events, raising community awareness about law enforcement, and sharing human interest stories through local publications.



**Lisa Berry**, Public Information Officer





**7**  
MINUTES  
24 SECONDS

Length of video

**LIPSYNC CHALLENGE** **2018**  
JULY

Number of *Views*  
on Facebook **422,000+**





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*Ongoing training is key in maintaining and enhancing skills of officers and civilian staff, ultimately keeping the community and department members safe and accountable.*

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# Officer Training

The Training Division of the Goodyear Police Department coordinates all training necessary to maintain and enhance the skills of sworn officers in the department. This includes the Field Training Officer (FTO) program for newly hired sworn staff and police assistants, as well as continued professional development for existing personnel.

## Field Training Program

Each newly hired police officer receives initial training through the FTO program. FTO staff provides two weeks of preparatory training which covers department policies and procedures, along with instruction in tactics and techniques required before taking the road. The Officer in Training (OIT) will then spend up to 14 weeks working alongside four different FTOs. This in-field training is divided into four phases of increasingly complex topics and responsibilities including all areas of police response and investigation.

## Advanced Officer Training

The Training Division also provides continued professional development of department personnel. This includes scheduling and facilitation of all mandatory and elective training for the department's sworn and civilian personnel. Staff members take an active role in instruction of classes and ensure compliance with AZPOST rules and regulations concerning law enforcement training.

## Special Assignments Unit

The Special Assignments Unit (SAU) consists of the Special Weapons and Tactics (SWAT) Team and Crisis Negotiations. It is the intent of the SAU to provide highly trained tactical and negotiations support in potentially life-threatening situations. These sensitive situations often require specialized skills, tactics, and equipment to isolate, control, and resolve the situation in a manner consistent with departmental policy. The ultimate goal of SAU is a non-violent resolution of encountered situations, while being prepared to take all necessary action to resolve a situation.

In support of its commitment to the grant funded Urban Area Security Initiative (UASI) state-wide response, the Goodyear SWAT team continues to train in elements required to maintain its FEMA Type 2 resource classification.

**Lt. Jeff Mercy**, Training/FTO/SAU Division





**90%**

OF SWORN STAFF

completed a 40-hour training course on the new Tavor X95 rifle platform

OVER  
**\$59,000**  
FOR SAFETY  
EQUIPMENT AND  
TRAINING

Received grant funding from the Urban Area Security Initiative (UASI) in 2018

OVER  
**50**  
TRAINING  
HOURS

for each sworn member of the department

Training provided for

**12** & **2**  
NEW OFFICERS POLICE ASSISTANTS





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*Support functions are key to the efficient and effective delivery of organizational goals.*

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## Office of the Chief - Support Services

The Support Services Division is comprised of several different functional areas providing operational support for the department. This includes records management, budget and procurement, grant writing and coordination, and administrative support.

### Budget and Procurement

Support Services is responsible for centrally located functions such as budgeting and fiscal analysis, purchasing requests, and overall program management to ensure cost-effective and efficient delivery of services. Staff regularly monitor and analyze department expenditures including employee overtime, equipment purchases, and other purchasing requests to ensure expenditures are within budget while allowing the department to provide the highest level of service. The division is also responsible for development and management of all procurement contracts for the department.

Total 2018 Budget

**\$22,975,600**

**150**

TOTAL NUMBER  
OF DEPT  
PERSONNEL

110 Sworn  
40 Civilian

### Grant Coordination and Administrative Support

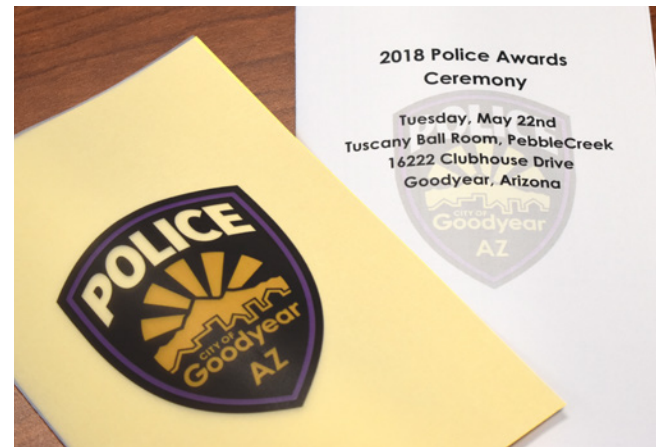
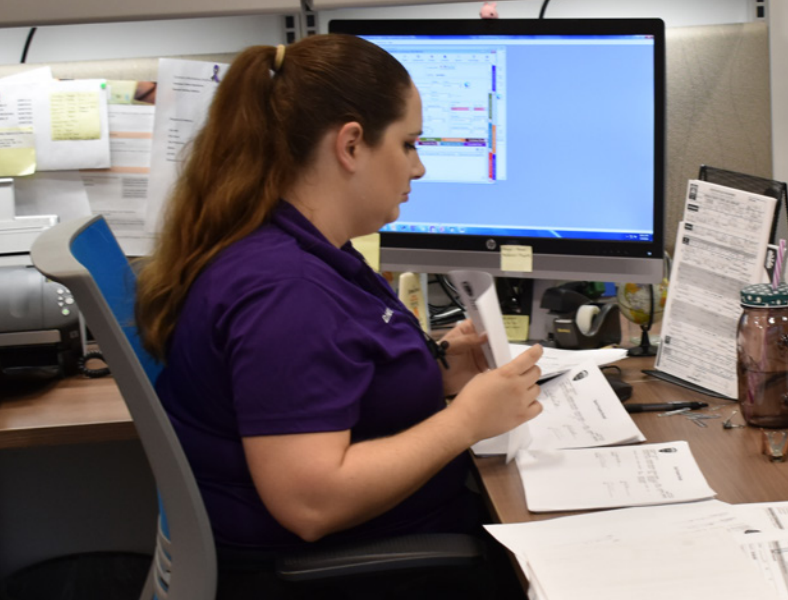
To offset the cost of providing police services, Support Services staff works in conjunction with the city's grants coordinator to seek local, state, and federal grants. The department continues to participate in the Bulletproof Vest Program, the state Governor's Office of Highway Safety and the federal Urban Areas Security Initiatives (UASI) grant programs. In addition, the division provides executive support by acting as liaison with internal service providers, managing access control for police facilities, and overall monitoring of security for the department.

RECEIVED  
**\$35,900**  
IN GRANTS

from the Tohono O'odham  
Nation and the Department of  
Justice to purchase AED units  
for patrol vehicles

**Susan Petty**, Support Services Manager





# Records Management

The Records Unit is responsible for all aspects of document control within the department. The unit controls all records and information activities from the point where they are created or received through final disposition or archival retention, including distribution, use, storage, retrieval, protection and preservation. The unit is also responsible for data entry of incident reports, arrests, citations, traffic collisions, towed vehicles, field contacts and warrants.

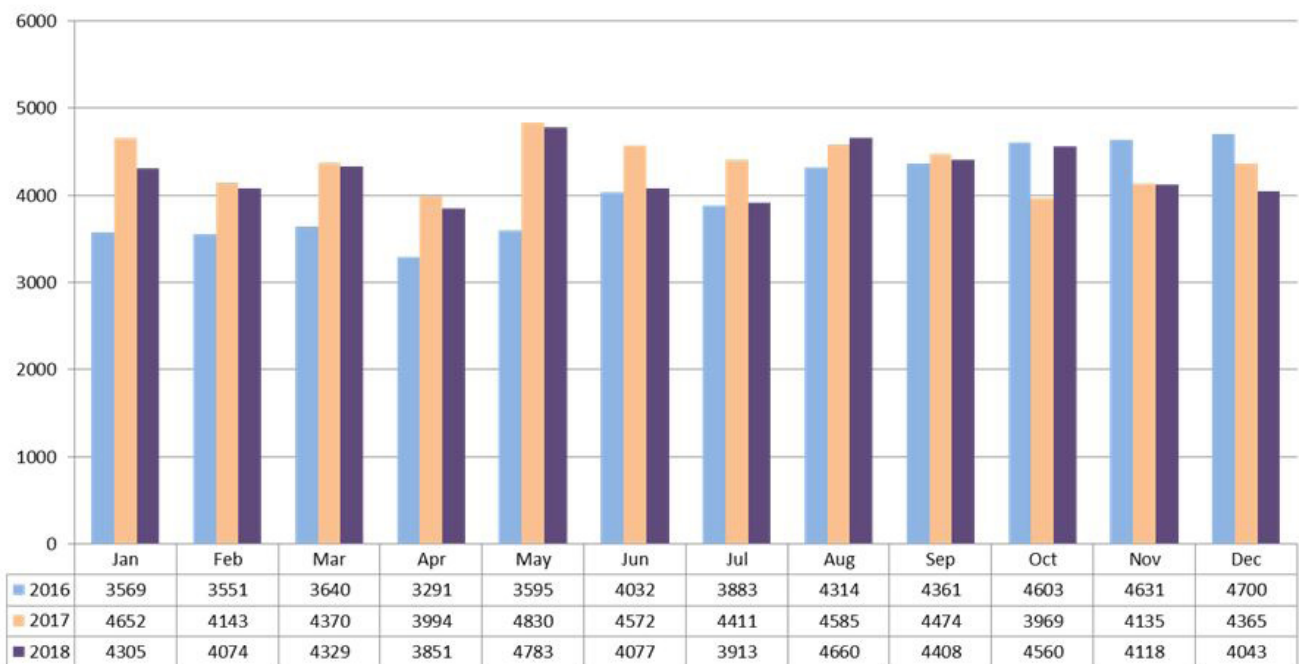
Records management includes compliance with all state laws regarding records retention, as well as department policies on information requests that may not be specifically allowed or prescribed by statute. This includes the maintenance, dissemination and security of all documents to include processing, storing, scanning, retrieving and releasing documents to appropriate government and law enforcement agencies and the public. Information that is crucial to the investigative, arrest and judicial process is properly prepared, including redaction, in reports for release as part of the judicial process. The Records Unit ultimately provides a basis for accountability for the entire department by ensuring that relevant evidential information and documentation is secured and maintained in a form that can be easily retrieved.

PROCESSED  
**5,084**  
PUBLIC RECORDS  
REQUESTS

CASES PROCESSED  
**9,853**  
AVERAGE OF  
820 PER MONTH



## Data Indicators Calls for Service





# New Technology

The department initiated an Unmanned Aircraft System (UAS) in 2018. Drone aircraft are filling an increasingly unique role in law enforcement, such as informing active SWAT operations, crime scene documentation, missing person's searches, and crowd monitoring at major events. The department's Phantom 4 Pro drone is an aircraft as defined in the laws governing the FAA and is subject to the same flight regulations as a manned aircraft. Sgt. Eric Webster manages the drone program, having completed extensive training and received approval certification from the FAA in the form of a public aircraft Certificate of Authorization (COA). This certification allows nationwide flights in Class G airspace at or below 400 feet, allowing the use of drones in support of law enforcement operations.

## Phantom 4 Pro Drone

**1,375** GRAMS

Weight

**1,640** FEET

Flight Altitude

UP TO **45** MPH

Flight Speed

**Sgt. Eric Webster** received a  
**Part 107 Remote Pilot Certificate**  
through the FAA

Goodyear Police Department received a  
**Public Aircraft**  
**Certificate of Authorization**

The department also undertook several efficiency initiatives designed to leverage technology in order to give officers more time to proactively patrol. These included online citizen reporting, E-citations, and cell phone integration with digital evidence management. Citizens can now report certain incidents online, freeing up an officer from responding in person to priority 3 and 4 calls. The implementation of E-citations allows citations to be electronically captured, saving officer time in written forms and records staff time in data entry into the records management system. Officers now use cell phones to scan driver's licenses in order to populate citations and digital evidence is now uploaded immediately to the "cloud," saving officer time from driving into the station to process photos or video. Finally, the department implemented Axon Citizen, which allows officers to send a link (via text or email) to a witness to provide photo or video information. This direct transmission of citizen-created evidence saves time and keeps data secure.

OVER  
**800**  
CITATIONS

Captured in a single month  
of live E-Citations use



# Community Engagement

The Goodyear Police Department strives to bring quality of life to the community and citizens we serve, which includes giving back to the community and those in need. As part of this effort, the department participates in several fundraising campaigns and awareness efforts as part of our community policing initiative.

During the month of October, the department supported Breast Cancer Awareness Month by adding a bright pink ribbon with police patch to the back window of all marked patrol units for the entire month in order to help educate the public on the importance of early detection and prevention of cancer. The department also joined other agencies in giving officers the opportunity to wear a pink version of the uniform patch in support of the awareness campaign. The goal of this effort was to spark positive dialog with members of the public who interact with officers during the course of their day. In November, 28 officers participated in "No Shave November" in an effort to raise money for and awareness of men's health, mental health and suicide prevention.

Goodyear Police Department is a long-time supporter of Arizona Special Olympics. Since 1968, Special Olympics have transformed lives through the joy of sport and is the world's largest sports organization for people with intellectual disabilities, serving more than 4.9 million athletes in 172 countries.

**\$2,190**  
RAISED BY  
DEPARTMENT  
MEMBERS

MO-vember  
Campaign



RECEIVED OVER  
**\$4,000**  
FOR  
**SPECIAL  
OLYMPICS**

THROUGH TIP A COP EVENTS

OFFICER  
**MARK  
MONCADA**

RAPPELLED 27  
FLOORS OFF OF  
CITYSCAPE IN  
PHOENIX AS PART OF  
A FUNDRAISER FOR  
SPECIAL OLYMPICS



LAW  
ENFORCEMENT  
**TORCH RUN**  
FOR SPECIAL  
OLYMPICS



6-mile segment  
from Buckeye to  
Avondale





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*The department is dedicated  
to building a community that is  
resilient and resistant to crime.*

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# Enforcement Bureau

The Enforcement Bureau, led by Deputy Chief Santiago Rodriguez, is the largest component of the Goodyear Police Department. The Bureau is comprised of the Patrol and Criminal Investigations Divisions.

## Patrol Division

The Patrol Division is assigned to monitor and patrol jurisdictional areas of Goodyear, respond to calls for service, act as a deterrent to crime, enforce state and local laws, and respond to emergencies 24 hours a day, seven days a week. Patrol is directed at the prevention of criminal acts, apprehension of criminal offenders, traffic violations and collisions, the maintenance of public order, and the discovery of hazardous situations or conditions. The division continually operates under the tenets of Community Oriented Policing and also engages in problem-solving activities, such as citizen assists and individual citizen contacts of a positive nature.

The division consists of eight squads: two day, two swing and two night shifts plus two “power squads,” which are additional squads assigned to the busiest times of the day. There are four police lieutenants, known as Watch Commanders, who collectively work seven days a week, 20 hours a day, and maintain responsibility for each patrol shift. The Watch Commanders are the highest ranking official in the absence of the Chief of Police and Deputy Chiefs, and are authorized to act on their behalf if necessary. While on duty, they are responsible for the orderly operation of the police department, and direct activities in a manner that is consistent with department policies, procedures, practices, functions, and objectives



**Deputy Chief Santiago Rodriguez**, Enforcement Bureau

RESPONDED TO OVER  
**51,000**  
CALLS FOR SERVICE

**4:38 minutes**

AVERAGE PRIORITY 1  
CITIZEN FOCUSED RESPONSE TIME



## Responsibilities of Watch Commanders:

- Attend squad briefings and give input or guidance as needed.
- Verify the patrol schedule is accurate and updated as needed, and make necessary calls to the appropriate off-duty personnel for call-outs.
- Respond to all priority 1 calls, priority 2 calls when possible, or calls that will likely have a need for a Watch Commander's oversight.
- Complete Major Incident Notification via phone and/or email.
- Ensure that timesheets are accurate and timely, and complete all other essential functions as needed for effective police operations.

Individual patrol squads are supervised by one of eight sergeants in the department. Each sergeant has management responsibility for the officers and police assistants on their squad, including the supervision and delegation of individual responsibilities and assignments. In the absence of the Watch Commander, the patrol sergeant also ensures that Major Incident Notification is completed as necessary. The shift sergeant has discretion over the assignment of the officers to each patrol district and may take into account such factors as prior district assignment, officer experience levels, and special qualifications such as bilingual skills. As patrol supervisors, each sergeant must ensure that their officers are fully informed of areas in their respective district that are in need of preventative patrol and must ensure that such locations are checked on a timely basis during each shift.

Police Assistants (PAs) are civilian employees who support the patrol squads by performing various routine, non-sworn law enforcement duties and activities which do not require the training and status of a peace officer nor arrest authority. There are currently three police assistants in the Patrol Division. The PAs patrol assigned areas during their shift and remain alert for security issues and suspicious activity. They respond to certain types of non-emergency calls for service that do not involve direct suspect contact and are generally not incidents in progress. They have extensive and specialized field training that allows them to process crime scenes, including photography, lifting latent prints, and collecting and preserving evidence. They also collect supplemental information for reports, interview victims and/or witnesses, and obtain all essential information to conduct a thorough investigation.

Other primary duties of PAs include responding to both injury and non-injury motor vehicle collisions and facilitating the exchange of information at non-injury collisions, as well as assisting the public with accident forms, tow sheets, and other paperwork.

PAs also conduct traffic and crowd control and perform other duties as requested by the investigating officer. Their presence on a scene can be a vital part of ensuring that sworn officers are back on patrol as soon as possible and directing their attention to more serious incidents.

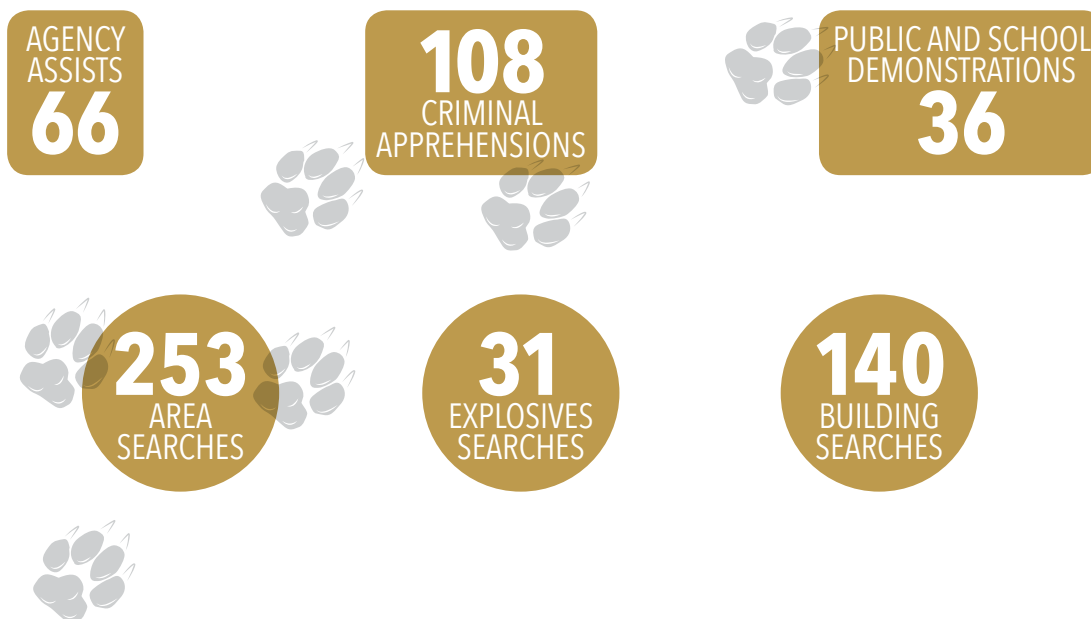
All supervisors, officers, and police assistants share information through daily patrol briefings which occur at the beginning of each shift. These briefings provide patrol personnel with information relative to daily activity, new training bulletins, crime trends, unusual occurrences, and any other relevant information.

## Court Officer

The department has a patrol officer assigned to the Goodyear Municipal Court to assist with courtroom and City Council security, immediate bookings, defendant compliance payments, counseling and any other court ordered mandates. The court officer assists patrol with warrants booking and in-state transport of Goodyear warrants booked out of Maricopa county, validation with DPS/PD dispatch, issuance of misdemeanor warrants, and setting up meetings with the presiding judge. In addition, the officer provides weekly transport for in-custody persons for scheduled appearances in court.

AVERAGE OF  
**5** IN-CUSTODY  
WEEKLY TRANSPORTS





## K9 Unit

The K9 program was established in Goodyear in order to enhance the effectiveness of law enforcement services for the community. Led by Sgt. Brad Hardin, the K9 Unit has four officer/K9 teams and one sergeant/K9 team, supporting the Patrol Division by conducting drug/narcotic searches, performing suspect tracks and building or open area searches, and making criminal offender apprehensions. One of the four K9 teams has an Explosive Ordinance Detection (EOD) dog, which has been specially trained to search for various types of explosives. All K9 teams are dual purpose, meaning that in addition to either narcotic or EOD work, they are also used as a tool in the location and apprehension of fleeing suspects. All city of Goodyear K9s are certified annually through the National Police Canine Association (NPCA) and the National Narcotics Detector Dog Association (NNDDA), for patrol and narcotics. Two of Goodyear's K9s are also SWAT certified and assist the SWAT team with their operations.

The top priority and goal of the K9 Unit is safety, not only for the dogs and handlers, but for Goodyear citizens and other officers as well. The motto is "Paws Before Boots," meaning that when possible, K9s are deployed in order to quickly resolve a situation or prevent an attack on an officer. Training patrol officers and new recruits on how to interact with the dogs during incidents is of the utmost importance in order to maintain the safety of all involved. Citizens of Goodyear are always welcome to ask questions at city events, and often walk away with detailed information about the K9s and a better understanding of their usefulness in patrol and other duties.

The K9 Unit assisted with multiple community events in 2018, including the Guns and Hoses Game, Getting Arizona Involved in Neighborhoods (GAIN), Wag and Tag, annual charity golf tournament, monthly city of Goodyear Employee Orientation (GEO) demonstrations, Citizens Academy, presentations at Goodyear schools and businesses, the 9/11 memorial pancake breakfast, Shop with a Cop, and Operation Grinch with the United States Marshal's Service. In addition to community events, the unit assisted other agencies in various ways throughout the year. They assisted numerous agencies with drug finds and suspect apprehensions, as well as bomb detection searches, which are also conducted prior to every spring training game at Goodyear Ballpark. Finally, the unit alternates as host for weekly K9 in-service training with other agencies, including Avondale PD, MCSO, Glendale PD, and Peoria PD.

**Sgt. Brad Hardin and Evo, K9 Unit**





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*Implementing and adhering to  
the best strategies in policing  
result in a prompt and professional  
response to those we serve.*

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A large, modern building with a brick and tan facade. A sign above the entrance reads "TELECOMMUNICATIONS". A tall antenna tower is visible in the background.

# Support Services Bureau

The Support Services Bureau is now led by Deputy Chief of Police Justin Hughes, who was selected after a nationwide candidate search. A department-wide reorganization now brings multiple support and investigative functions under the same bureau which also includes crisis intervention and behavioral health. As part of the community policing model, and in an effort to serve as an additional resource to address unique issues stemming from homelessness, the department has also created a unit known as the Homeless Outreach Team (HOT).

## Telecommunications Division

The Telecommunications Division, led by Lt. James Hernandez, is the critical link between the citizens of Goodyear and the officers on the street. The division is tasked with answering all 911 calls made within the city, answering all non-emergency calls made to the police department, providing radio communications to the officers in the field, and handling queries and entries into the national and state criminal justice information system databases (NCIC and ACJIS).

Goodyear dispatch professionals cover shifts around the clock, every day of the year, serving the residents of Goodyear plus all of the visitors who come through to shop, attend spring training games, or are just passing through on Interstate 10. Dispatcher training is an intense process. In order to fill just one dispatcher position, the division will typically process more than 150 applicants to find that single person who is able to successfully pass the testing and background process required to be hired as a Telecommunications Operator trainee.

Despite a growing population and increasing activity in the city, telecom staff maintained their performance goal of a 5-second average time to answer a 911 call. Staff also implemented Text to 911 technologies in the city, part of a state-wide effort to implement new technology which is used in a situation where someone is unable to call in to 911 for a variety of reasons, including an active shooter or other safety situation, or due to a physical impairment. The system can also be used if lines are busy or voice networks are congested.

TELECOMMUNICATIONS  
OPERATOR TRAINING

**20-26  
weeks**

**5 seconds**

AVERAGE TIME TO ANSWER 911 CALL

**Deputy Chief Justin Hughes**, Support Services Bureau



# Criminal Investigations Division

The Criminal Investigations Division (CID), commanded by Lt. Joe Pacello, serves as the main investigative branch of the police department. The mission of CID is to identify, target, arrest, and successfully prosecute individuals involved in criminal activity as well as to recover any stolen property. Detectives investigate cases beyond the resources of the Patrol Division, conducting follow-up investigations for criminal cases and responding to crime scenes when requested. CID also includes units who operate proactively, with the intention of reducing the likelihood of citizens becoming the victims of crime. CID is divided up into sections based on areas of responsibility:

## Persons Crimes Unit

The Persons Crimes Unit is supervised by Sgt. James Dougal, and is responsible for investigating crimes such as homicides, suicides, work-related deaths and any other suspicious deaths not reported as a homicide. The unit investigates robberies, assaults and aggravated assaults, kidnapping, extortion, missing persons where foul play is suspected, domestic crimes against persons, CPS referrals, elder abuse, sex-related crimes and child-related crimes. Persons Crimes also handles criminal investigations involving law enforcement personnel, shootings occurring within the city of Goodyear, and criminal investigations of all in-custody deaths.

## Property Crimes Unit

The Property Crimes Unit is supervised by Sgt. Chip Kirk, and is responsible for investigating crimes such as auto theft, fraud schemes, financial crimes, organized crime, arson, burglary, theft and identity theft.

## Task Forces

Detectives from CID are assigned to multi-jurisdictional law enforcement task force specialty units created through legal mutual cooperation between various government entities. Task forces are comprised of sworn law officers from federal, tribal, prosecutorial, state, and local agencies. Their focus is specialized investigation and response regarding particular criminal activity usually occurring in multiple adjoining jurisdictions.

**GIITEM:** The Gang Enforcement Bureau is home to the Gang and Immigration Intelligence Team Enforcement Mission (GIITEM). GIITEM is a statewide multi-agency task force consisting of five districts that provide gang and illegal immigration enforcement and intelligence services.

**VTI:** The Arizona Vehicle Theft Task Force (AVTTF) provides statewide expertise in the investigation of property crimes involving stolen vehicles, related components and insurance fraud. The mission is to identify, apprehend, and prosecute individuals and criminal organizations that profit from the theft of motor vehicles and related crimes. The AVTTF also provides subject matter expertise, training and investigative support to law enforcement agencies.

## Neighborhood Enforcement Team

The Neighborhood Enforcement Team (NET) is supervised by Sgt. Jason Mattie. NET was created in 2017 as a dual purpose unit capable of providing a quick response to quality of life issues facing city of Goodyear neighborhoods. The unit works in both a uniformed and plain clothes capacity, assisting both Patrol and CID by conducting complex investigations involving property/person crimes, locating and apprehending persons of interest and/or suspects wanted for crimes committed within the city and surrounding jurisdictions, and serving search warrants.

The NET unit provided a wide variety of support for the department in 2018. Officers did saturation patrols throughout various neighborhoods, conducted "knock and talks" with community residents to gather information on crime trends, provided shift coverage to Patrol during various training times, and participated in various community events such as Tip a Cop.

The dual purpose function of this unit continues to provide a very valuable resource to the department. The NET unit's work has resulted in several high-profile arrests during the year, including the investigation and arrest of three suspects in a major drug sales operation, and the arrest of 10 suspects related to a home invasion/robbery and homicide.

**133**  
TOTAL NUMBER  
OF PATROL/CID  
ASSISTS

**83** number of search  
warrants executed

**\$440,000+**  
IN NARCOTICS  
SEIZURES



## Crime Intelligence Analysis Unit

The Crime Intelligence Analysis Unit (CIAU) is a component of the Criminal Investigations Division, and is under the direct supervision of the Criminal Investigations Lieutenant. The unit, led by analyst Stacey Castillo, directly supports the department's goals and community oriented policing efforts by providing timely and accurate tactical, strategic, administrative and operational intelligence analysis of data relating to crime. The Crime and Intelligence Analyst is responsible for monitoring criminal activity in the city of Goodyear and communicating the information to Command Staff, Patrol, CID and other sections and units as needed. This is done in part through the compilation of a daily briefing sheet, which is distributed to all sworn employees to keep them apprised of incidents that have occurred within the prior 24-hour period. Incidents listed in the report represent approved reports by geographic patrol district that are provided to the Crime and Intelligence Analysis Unit from the Records Unit. Accurate and up-to-date information is vital for suppressing criminal activities, aiding the investigative process and increasing apprehension of offenders.

## CompStat and Intelligence Led Policing

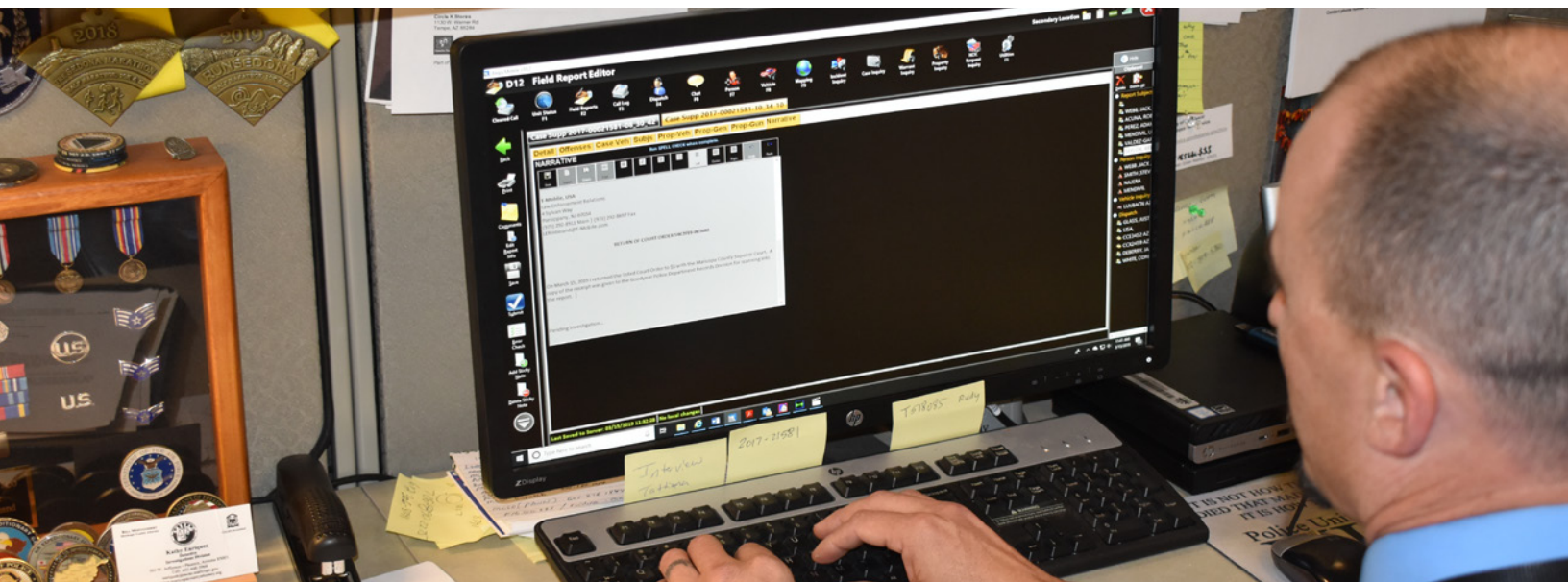
CompStat (short for COMPUter STATistics) is a combination of management, philosophy, and organizational management tools for police departments. CompStat offers a dynamic approach to crime reduction, quality of life improvement, and personnel and resource management, whereby police departments can identify spikes in crimes using comparative statistics and address those spikes through the use of targeted enforcement.

CompStat fosters accountability by holding commanders and other individuals responsible for knowing the details about the crime in their districts and for devising plans to reduce crime levels. CompStat encourages information sharing within a police department as well with other agencies that can help eliminate conditions that contribute to crime.

## Crisis Services Unit

The department's Crisis Services Unit was established to ensure that victims of crime are afforded the support needed to help them regain control over their lives after a traumatic situation. The Victim Assistance Program, led by Kristina Bunch, provides services to anyone who is a victim of a crime or experiencing a traumatic event to include domestic violence, sexual assault, loss of a loved one, child abuse, identity theft, and/or criminal damage.

In addition to providing services to crime victims, the Victim Assistance Program ensures the police department is up to date and in compliance with Arizona law in regards to victims' rights. The Victim Assistance program also participates in community events such GAIN, provides victim assistance services at the Southwest Family Advocacy Center, collaborates with other community services providers, and is available to provide education and awareness to the community.





## Traffic Unit

The Traffic Unit is led by Sgt. Jason Seabright, and includes five officers and a traffic investigations specialist. Three of the officers work in specially designed aggressive drive vehicles to blend in with traffic, and two officers utilize police motorcycles. All officers in the unit are highly trained in their craft and several are Drug Recognition Experts (DRE), who can identify drivers impaired by not only alcohol but seven additional categories of drugs.

Towing Administration is also an important component of the Traffic Unit. Led by Shelley Tarasewicz, the purpose of Towing Administration is to administer police programs in support of state statute, which requires law enforcement to impound motor vehicles under certain circumstances. These may include, but are not limited to, the enforcement of suspended, cancelled, or revoked privilege to drive, enforcement of persons with no operator license, enforcement of ignition interlock device restrictions, or the enforcement of removal requirements for impaired driving.

The Traffic Unit participated in multiple community events in 2018, including the Wickenburg Gold Rush parade, Culture Pop (formerly the Tale of Two Cities event), Abrazo rescue roundup, Patriot's escort to Luke AFB, Wounded Warrior motor escort, Shop with a Cop, the Click it or Ticket seatbelt campaign, as well as Citizens Academy, Teen Academy, and Explorers traffic presentations. The unit also assisted with the bike rodeo at Goodyear Ballpark, the Know your Limit program, a MADD Candlelight vigil, the citywide Shred a Thon event, the Law Enforcement Torch Run, and Goodyear GAIN neighborhood events. Traffic officers also provide DiTEP (Drug impairment Training for Educational Professionals) training to local educators, annual back to school traffic education enforcement details and safety talks for elementary school bus drivers.

During the 2018 spring training season, the Traffic Unit worked every game at the Goodyear Ballpark, providing traffic control and event security. Each season the unit presents state specific traffic and safety information to Major League Baseball's Cleveland Indians and Cincinnati Reds teams through a locker room meeting with the players and staff. All education and materials are provided in both English and Spanish. During the holiday season, the unit participated in numerous DUI task force events throughout the valley.

**HOSTED 4**  
MOTORCYCLE IN-SERVICE  
TRAININGS FOR WEST VALLEY  
MOTOR SQUADS

RECEIVED A  
**\$5,000**  
GRANT  
FROM THE GOVERNOR'S OFFICE  
OF HIGHWAY SAFETY FOR THE  
CLICK IT OR TICKET CAMPAIGN

**30** number of west valley  
DUI task force details

## Hiring and Recruiting

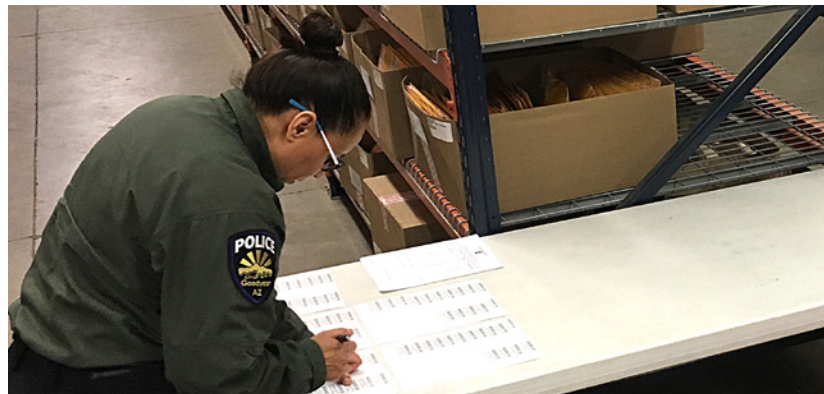
The Hiring and Recruiting (H/R) Unit is managed by a lieutenant and includes one part-time employee assigned as a background investigator. The unit's primary function is to coordinate the lengthy hiring process for the department to include sworn, non-sworn, and volunteers. The background investigation process includes review of each applicant's packet for compliance with AZPOST standards (sworn) and compliance with city of Goodyear and Police Department requirements (non-sworn). The process also includes clarification of personal information, work, military and driving history, criminal history check, reference validation, and coordination of all necessary polygraphs, psychological tests, and medical evaluations.

**20**  
TOTAL NUMBER  
OF DEPT NEW  
HIRES  
&  
**12**  
VOLUNTEER  
POSITIONS  
5 Sworn  
15 Civilian

The H/R Unit handles thousands of applications throughout the year. Less than 10% of all applicants meet the stringent background requirements of the Goodyear Police Department. A typical background investigation for a department employee takes approximately 4 - 8 weeks, depending on the position tested for. The unit works hand in hand with the Human Resources Department throughout the entire process and also assists with background investigations on applicants in other positions throughout the city.

**Lt. Jason DeHaan**, Hiring and  
Recruiting/Traffic Unit





# Administrative Services

Managed by Chris Nadeau, Administrative Services consists of the Property and Evidence Unit, Quartermaster, Policy Administration, and various technology functions.

## Property and Evidence

The Property and Evidence Unit consists of two independent work groups: the Crime Scene Unit, which has one full time Forensics Specialist; and the Property and Evidence Unit, which has two full time Property Officers. Both areas are supervised by a Property and Evidence Supervisor who is qualified as both a forensics specialist and a property officer.

The Crime Scene Unit is responsible for the evaluation, investigation, and analysis of all crime scene forensics. The unit uses state-of-the-art tools and techniques to secure, collect and process physical evidence, including lifting fingerprints, collecting and documenting trace evidence such as hair or fibers, and documenting blood spatter patterns. Staff conducts lab work to process collected evidence and test firing and examining firearm casings using the National Integrated Ballistic Information Network (NIBIN). They also brief the detectives and officers working underlying cases by preparing reports and ultimately testifying in court as necessary.

The Property Unit is responsible for the proper control, storage, release and disposal of all property and evidence that is impounded under the control of the Goodyear Police Department. The unit is also charged with classifying property, storage location tracking, property packaging/repackaging, disposal and/or destruction of items and releasing property as prescribed by law to the rightful owners, for court purposes, and for auction or donation. In addition, the unit manages the department's successful prescription drug disposal program.

PROCESSED  
**7,014** NEW PIECES  
OF EVIDENCE AND  
PROPERTY

**35,000+**  
TOTAL PIECES OF EVIDENCE AND  
PROPERTY SECURED

OVER  
**1,000**  
POUNDS  
OF PRESCRIPTION  
DRUGS COLLECTED AND  
SAFELY DISPOSED OF

## Quartermaster

The Quartermaster is responsible for maintaining an on hand supply of officer field equipment ranging from first aid kits and rubber gloves to flashlights and tire deflation devices. This function includes centralization of much of the purchasing and warehousing of department issued items. In 2018 the Quartermaster began handling many of the items used by the Property and Evidence and Training units.

## Policy Administration

The Support Services Manager is responsible for the administration of the department's Policy and Procedures Manual. This work includes the ongoing review of all 150 existing policies and procedures, identification of areas in need of new policies and procedures, and the coordination to complete all updates and changes to those policies as required.

## Technology Project Management

Administrative Services began implementation of and manages a joint Police/IT project to replace the existing Tyler-New World Aegis Computer Aided Dispatching (CAD) system. A cross-functional department team has begun the work to map all workflows impacted by CAD, reconcile and redevelop the Geographic Information System data utilized by CAD, and to coordinate efforts between city staff and vendor personnel to configure the new software. The entire project is expected to last 18 to 24 months.

The Support Services Manager also oversees the hardware side of the department's body worn camera program, which includes the actual cameras, and the chargers/data docks for the cameras. The department is now in the process of expanding the program from 50 to 100 assigned cameras, making BWC technology available to all sworn members of the department.

**Chris Nadeau**, Support Services Manager





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*Partnering with the community  
expands the outlook on crime  
control and increases agency  
effectiveness.*

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# Community Policing

## Community Services Unit

The Goodyear Police Department Community Services Unit (CSU), led by acting Sgt. Jamie Benker, was designed with the intention of reducing the likelihood of citizens becoming victims of crime. As a bridge between the citizens of Goodyear and the police department, CSU dedicates time and resources to a multitude of programs to maintain community bonds.

CSU Programs currently in place include Block Watch programs, Volunteers in Police Services (VIPS), Explorers, Tip a Cop Special Olympics fundraising events, GAIN, Shop with a Cop, Citizens' Academy, Coffee with a Cop, and more. CSU also provides neighborhood mediation in partnership with the city of Goodyear Code Compliance Office.

## Volunteers in Police Services

The Volunteers in Police Service (VIPS) program was created in 2004 with the purpose of enhancing the quality and quantity of services provided to the community. The goal of the program is to encourage citizen involvement in police-related activities. Most VIPS report a sense of pride and personal growth which comes from helping their community. These volunteers enjoy involvement in every division in the Goodyear Police Department. They help support every aspect of the department's efforts to meet the public safety needs of the community. In addition, VIPS act as the eyes and ears of the department, helping to deter criminal activity by remaining visible during their regular patrols. The Goodyear Police Department VIPS program continues to add new volunteers, who are all vital members of the police department team.

## You Are Not Alone

You Are Not Alone (YANA) is a free program offered by the Goodyear Police Department's VIPS. This program provides regular phone calls and home visits to seniors who have limited family or community contacts. Seniors can also call the YANA program for help finding specific services and resources. YANA promotes peace of mind and a sense of security for elderly residents. It's a great resource for disabled seniors who enjoy the independence of living on their own, but don't have nearby family or friends to check on them regularly.

## Explorer Program

The Goodyear Police Department Explorer program, also known as Law Enforcement Exploring, is part of the Boy Scouts of America and their parent organization Learning for Life. The program is open to young men and women ages 14 through 20 years and provides participants with the means and opportunity to promote personal growth through character development. Explorers are provided with a variety of law enforcement related community service opportunities and leadership training and are encouraged to participate in physical fitness and other activities that encourage team building. Explorers work under direct supervision of the Community Services Unit with the assistance of various other department members.



## Teen Police Academy

The Goodyear Police Department hosts an annual Teen Police Academy for high school students, ages ranging from 14 to 18 years old. This academy training is taught by the school resource officers in conjunction with other various divisions of the Goodyear Police Department. The Teen Academy provides an insider's look at law enforcement, and is geared toward teens that may have an interest in a criminal justice career. A few of the topics of instruction include: working mock crime scenes; firearms safety and training; criminal street gangs; SWAT/SAU; K9; drug awareness and more.

## Citizens Police Academy

The Citizens Police Academy is a revolutionary concept in law enforcement and community oriented policing. It is part of a continuing program to develop citizen awareness and understanding of the role of law enforcement in their community. Held twice a calendar year, the 10-week course is a highly sought after community engagement activity that increases transparency and builds community trust in the police department. Weekly classes are comprised of both lecture and "hands-on" instruction, including a department overview, tours of police facilities, role playing scenarios, gang and drug awareness, and demonstrations by various specialty units.

## Shop with a Cop

Each year the Goodyear Police Department celebrates the holidays with about 20 well deserving children with our annual Shop with a Cop event, made possible by a considerable donation from the PebbleCreek Home Tour Group. This is always the biggest and most anticipated Community Services Unit event of the year. Traditionally, over 30 police department personnel join the city of Goodyear Mayor, councilmembers, Explorers, volunteers, many event sponsors, as well as Mr. and Mrs. Claus for this heart-warming occasion.

The events of the morning begin with a breakfast where children are paired up with a police officer. Santa makes a grand entrance, and each child receives a generous gift card to spend that morning. An impressive procession of police vehicles, with lights and sirens, makes their way to the Walmart on Estrella Parkway. Commanding the attention of onlookers, the procession turns on to Celebrate Life Way and past the Cancer Treatment Centers of America (a major event sponsor) where holiday cheer is spread to the patients and staff at the hospital.

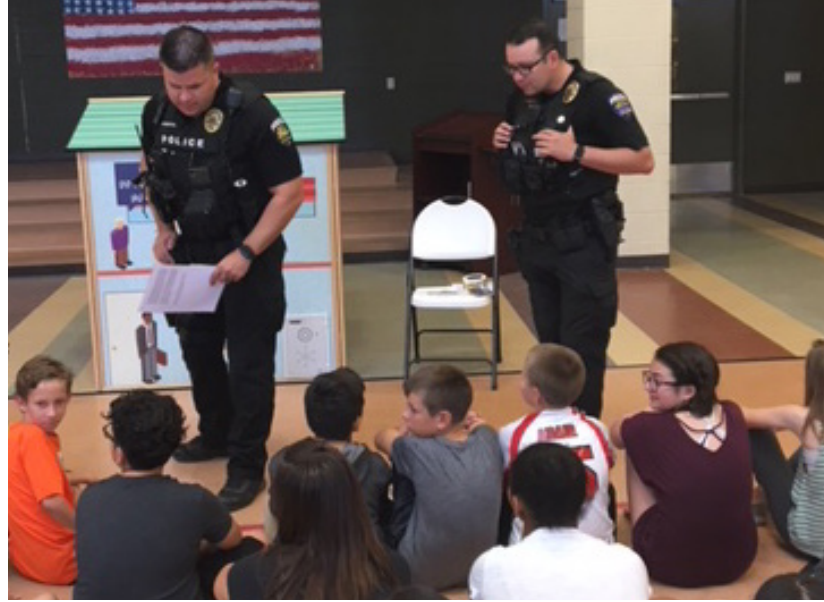
Finally, the grand arrival at Walmart! There is always great joy as smiling faces enter Walmart where excited employees await to assist these special shoppers. Shopping carts and hearts are overflowing with joy as children pick out their treasures. Shop with a Cop is a favorite annual tradition at the Goodyear Police Department and another great example of community policing.

**200+**  
COMMUNITY  
EVENTS ATTENDED  
AND/OR HOSTED

**22**  
LOCAL  
CHILDREN

served by the annual  
**SHOP WITH A COP**  
holiday event





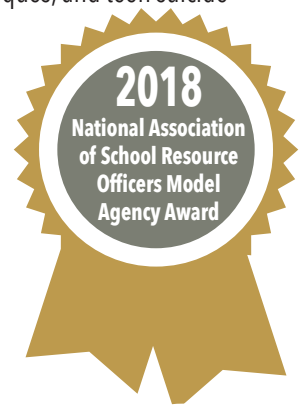
# School Resource Officer Unit

The Goodyear Police Department has had an established School Resource Officer (SRO) program for over 20 years and has received national recognition for our innovative School Police Substation Model. The department has four SROs in the unit, who are supervised by Sgt. Eric Webster. Officers are assigned to each of the three high schools in the city of Goodyear and also provide assistance to the elementary and middle schools in their service areas. They also provide services to all public charter schools throughout the city.

SROs patrol school campuses and surrounding neighborhoods, providing information to detectives when investigating crimes and selective traffic enforcement as needed. SROs also work security after-hours at sporting events, school dances and graduation ceremonies and make classroom presentations on various topics, such as youth alcohol abuse, traffic safety, anti-bullying, drug prevention and distracted driving. Officers maintain an open, interactive relationship with students, with a goal to provide a positive image of law enforcement and prevent crime from occurring on campus.

SROs act as a liaison between the community, school administration and the police department. Officers have provided training for school staff, administrators and students on what to do in case of an emergency situation including conducting active shooter and lockdown drills at all campuses. The unit hosts an annual Summer Safety Summit for school administrators designed to give them up to date information of current nationwide trends in the education system, including pending issues at the local level. All Goodyear SROs have been trained in crisis intervention training to include specialized training in autism, de-escalation techniques, and teen suicide prevention with an emphasis on family support. To further build the relationship between the SROs and the student population, the unit participates in several events within the community, including the Lids on Kids helmet safety program, Police Explorers and Goodyear Police Teen Academy.

Goodyear SROs are providing leadership in the west valley by working with other agencies to ensure uniformity in emergency response operations. The unit works hard to create and maintain a supportive and educational network for all SROs throughout the area to strengthen working relationships between programs with the common goal of fostering safe, secure, and healthy learning environments for the youth in our community.



RAISED OVER  
**\$4,500**  
FOR  
**SPECIAL  
OLYMPICS**

THROUGH THE **ONE MINUTE CHALLENGE**  
AT THREE GOODYEAR HIGH SCHOOLS

Provided a **Standard Response  
Protocol** (lock down procedures) for

**24  
schools**

PROVIDED  
**2,500**  
ELEMENTARY  
STUDENTS

with classroom education  
on helmet safety through  
**LIDS ON KIDS**

**Officer Michael McFadden;  
Officer Duane King;  
Sgt. Eric Webster;  
Officer Nick Roberts,  
Officer Ryan Konings,**  
SRO Unit





# Homeless Outreach / Behavioral Health

The Homeless Outreach Team (HOT) was put into place in late 2018 and has acted as an additional resource for Patrol in the management of incidents specifically related to homeless persons and/or behavioral health. The existence of a dedicated unit allows for more proactive patrol of the community to seek out homeless residents in order to learn about their individual circumstances and provide them a link to resources. The team also provides a unique resource in dealing with ancillary issues that arise from this particular population, including nuisance behaviors such as panhandling and urban camping. As part of the community policing model, the HOT/behavioral outreach unit will continue to find solutions for homeless crime by working with the prosecutor's office and becoming more involved with mental health, aging issues, and in crisis intervention training.

OVER  
**500**  
CALLS FOR  
SERVICE

assigned to or involving  
the HOTTeam

OVER  
**30**  
BUSINESS  
CONTACTS

established to build  
relationships and obtain  
authorization notices

**12**  
TRANSPORTS  
TO LOCAL  
SHELTERS

**16**  
INVOLUNTARY  
MENTAL HEALTH  
PICKUPS

**10**  
VOLUNTARY  
MENTAL HEALTH  
TRANSPORTS

Working relationships established with partner agencies to assist homeless individuals and work on crisis intervention



WEST VALLEY CRISIS  
INTERVENTION TEAM

**Goodyear Faith and  
Community Roundtable**



**Sgt. Mary Ward;  
Officer Johnnatan Martinez, H.O.T**







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